



Visiting Silver Tree Primary School

1. Did you have a pre – planned appointment?

Yes  No

2. Did you find the reception area welcoming?

Yes  No

If no please explain why.

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3. Were the staff friendly and professional?

Yes  No

4. Have you had to phone the school at any time?

Yes  No

5. Was your query dealt with efficiently and by someone who could deal with your issue/problem?

Yes  No

6. Was there any way in which your visit could have been improved?

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Optional – name..... Date of visit.....

Can we call you regarding your questionnaire? Yes  No